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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

File No.: BSNLCO-NOFN/16/13/2025-BharatNet-II Dated: 01.08.2026

To,
All CGMs (ABP BSNL Led States)
BSNL

Subject: Nomination of District ABP Monitoring Officer (DAMO) at AGM/SDE Level — Strengthening Field Monitoring, Acceptance Testing, As-Built Document (ABD) Records, and Accountability under the Amended BharatNet Programme (ABP)

Ref: 1. Umbrella Agreement between DBN & BSNL dated 24.01.2024.
2. ABP RFP dated 15.02.2024.

1. BACKGROUND AND OBSERVED DEFICIENCIES

During review of Acceptance Testing (AT) reports and scrutiny of KML/KMZ files submitted under the Amended BharatNet Programme (ABP), several deficiencies have been observed in execution records and supporting documentation. The following deficiencies have, inter alia, been noticed during scrutiny:

- (i) Work Order/AWO details are not invariably mentioned in the AT Certificates.
- (ii) Equipment details installed at site are incomplete or not recorded.
- (iii) KML/KMZ files do not correspond to the actual construction and executed route.
- (iv) Route alignment, Ring Architecture, and execution details are not properly reflected in the geo-referenced files.
- (v) Acceptance Testing has, in certain cases, been conducted without complete field verification and supporting artefacts.
- (vi) As-Built Documents (ABDs) are being submitted without complete geo-tagged photographs, restoration records, and other mandatory documentary evidence.
- (vii) Details of officers responsible for execution, supervision, and certification are not being maintained in a structured manner.

2. NOMINATION OF DISTRICT ABP MONITORING OFFICER (DAMO)

In order to strengthen field-level monitoring, improve documentation quality, ensure accountability, and facilitate effective implementation of the ABP, it has been decided that:

- Each Circle CGM shall nominate one AGM/SDE-level BSNL officer for every district where ABP work has commenced or is in progress. The nominated officer shall function as the District ABP Monitoring Officer (DAMO) exclusively and shall coordinate with the concerned Principal Implementing Agency (PIA) and the Independent Engineer (IE) throughout the implementation cycle.

3. REPORTING MECHANISM

3.1 Nomination Process and Timeline

- (i) Each Circle shall submit the names and contact details of all nominated DAMOs to PGM (ABP-I), BSNL Corporate Office within 7 days of the issue of this circular.
- (ii) Nomination details shall include: name, staff number, designation, district assigned, mobile number, and official email ID.
- (iii) The DAMO role shall be assigned through a formal written order by the Circle CGM, establishing clear accountability from the outset.
- (iv) Any change in nomination on account of transfer, superannuation, or any other reason shall be intimated to PGM (ABP-I), Corporate Office within 48 hours, and a replacement shall be nominated simultaneously without any gap in coverage.

3.2 Reporting Hierarchy

- (i) The DAMO shall report to the concerned BA/OA Head, for administrative purposes only and will be accountable to ; with a dotted reporting line to the Circle-level ABP Nodal Officer (State Bharatnet Head).
- (ii) Each DAMO shall submit a weekly field monitoring report to the Circle in the portal.
- (iii) PGM Bharatnet ABP (State Bharatnet Head) shall consolidate and forward a fortnightly status report in the portal.

4. RESPONSIBILITIES OF THE DISTRICT ABP MONITORING OFFICER

The District ABP Monitoring Officer shall, inter alia, be responsible for the following:

- (i) Monitoring all implementation activities, including Physical Survey, DTP finalisation, Right of Way (ROW) acquisition, OFC construction, installation, testing, and commissioning.
- (ii) Ensuring that execution is carried out strictly in accordance with the approved Bill of Quantities (BOQ), approved route alignment, and the provisions of the RFP.
- (iii) Participating jointly with the Independent Engineer (IE) during Acceptance Testing (AT) and ensuring that no Cable or Ring Acceptance Test is conducted without his physical presence.
- (iv) Verifying that KML/KMZ files accurately represent the executed route and correspond with actual field construction carried out by the PIA.
- (v) Ensuring proper preparation, completeness, and maintenance of the As-Built Document (ABD) reflecting the actual executed network in all its details.
- (vi) Ensuring that all mandatory artefacts are captured and uploaded in the system, including geo-tagged pre-execution and post-execution photographs with latitude, longitude, and timestamp.
- (vii) Ensuring that trench and pit restoration and reinstatement are carried out as per the provisions of the RFP and are supported by geo-tagged documentary evidence.
- (viii) Ensuring that permanent digital records are maintained in the ABD/system, containing the following details:
 - ▶ PIA officer responsible for execution — with name and designation;
 - ▶ Independent Engineer (on-roll PSU officer) certifying the work — with name and designation;
 - ▶ DAMO will be responsible for monitoring and certification — with name and designation;
 - ▶ State In-charge — with name and designation;
 - ▶ Date and location of each stage of execution and Acceptance Testing.
- (ix) Liaising with the concerned State/UT Government officers, Panchayati Raj Institutions, and local bodies for ROW facilitation and resolution of field-level issues; reporting any systemic ROW blockages to the Circle CGM/LSA Officers for escalation.
- (x) Functioning as the designated first point of contact for any site inspection, field audit, or complaint inquiry by CAG, CVC, Vigilance, DBN, or any other authorised agency in respect of ABP sites within the district.

5. IMPLEMENTATION SEQUENCE AND TRACEABILITY

The designated BSNL AGM/SDE (DAMO) shall ensure that all implementation activities are properly monitored, documented, and remain fully traceable throughout the project lifecycle in the portal in the following mandatory sequence:

DTP → Physical Survey → ROW → OFC Construction → ABD →
Acceptance Testing (AT)

Records and artefacts pertaining to each stage shall be duly verified by the DAMO and preserved in the ABD/system for future reference, audit, inspection, and investigation of complaints, if any; in the portal.

6. ABD COMPLIANCE REQUIREMENTS

The designated BSNL AGM/SDE (DAMO) shall ensure that ABD submitted by PIAs shall be prepared in full compliance with the provisions of the RFP and shall contain all mandatory artefacts, including:

- ▶ Geo-tagged photographs (with latitude, longitude, and timestamp) — pre-execution and post-execution;
- ▶ KML/KMZ files accurately representing the executed route;
- ▶ Trench/pit restoration records with geo-tagged documentary evidence;
- ▶ Certification details of the concerned PIA, Independent Engineer (IE), and BSNL officers.

Any ABD not meeting these requirements shall be treated as incomplete and shall not be accepted for the purposes of milestone certification or payment processing.

7. DIGITAL TOOLS, PORTAL ACCESS, AND TRAINING

7.1 Portal Access and Digital Tools

- (i) Each nominated DAMO shall be provided with login credentials and access rights to the ABP implementation portal (Bharatnet Pragatipatal Portal) /system maintained by DBN/BSNL, so that field observations can be directly uploaded in real time.

- (ii) The DAMO shall use the official BSNL mobile application or designated field tool for uploading geo-tagged photographs and field reports. Manual/offline submission alone shall not be acceptable.
- (iii) KML/KMZ file validation shall be carried out using designated GIS/mapping tools approved by BSNL/DBN, and the DAMO shall be trained in their use.

7.2 Mandatory Orientation and Training

- (i) All nominated DAMOs shall undergo a mandatory orientation programme — covering RFP provisions, ABD preparation standards, KML/KMZ file verification methodology, AT procedures, and documentation requirements.
- (ii) PGM (ABP-I), BSNL Corporate Office shall arrange the orientation programme within 7 days of receipt of nominations from Circles.
- (iii) Refresher training shall be conducted periodically, particularly when RFP amendments or DBN circulars modify implementation standards.

8. CONFLICT OF INTEREST AND INDEPENDENCE OF DAMO

- (i) The nominated DAMO shall have no prior personal or financial relationship with the concerned PIA or its sub-contractors.
- (ii) The DAMO shall not accept any hospitality, travel, accommodation, or any benefit from the PIA/IE or any of its associates.
- (iii) Any potential conflict of interest shall be disclosed to the Circle Bharatnet Head/CGM immediately upon nomination, and an alternative officer shall be nominated in such cases.
- (iv) The DAMO shall not be subjected to any pressure — from PIAs, contractors, or any other stakeholder — to certify incomplete or sub-standard work. Any instance of undue pressure or coercion reported by a DAMO shall be treated as a serious matter and investigated at the Circle CGM level immediately.
- (v) The DAMO's field reports and observations shall be treated as official records and shall not be altered or suppressed at any level.

9. COMPLAINT AND GRIEVANCE MECHANISM

- (i) A dedicated email ID/helpdesk at BharatNet cell, BSNL Corporate Office shall be established where DAMOs can escalate issues — including non-cooperation by PIA, denial of access to sites, or discrepancies noticed — without routing through the Circle, to prevent suppression of field-level concerns.
- (ii) Complaints received from the public, State Governments, or other agencies relating to ABP implementation shall be forwarded to the

concerned DAMO for field investigation, and a time-bound response mechanism shall be established.

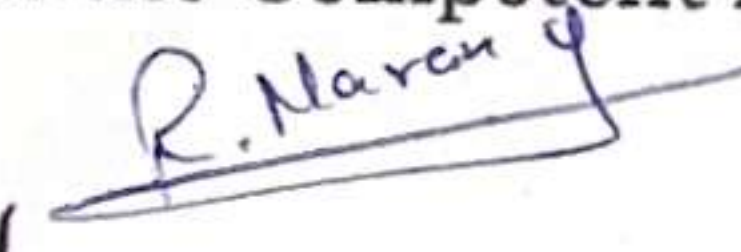
- (iii) A consolidated monthly report to be submitted to DirEB/CMD.

10. ACCOUNTABILITY — DAMO/SBH/CGM AND CONCERNED AGENCIES (PIA/IE)

Any lapse involving deviation from the approved BOQ or route alignment, improper laying of OFC, non-preservation of mandatory artefacts, submission of incorrect or non-corresponding KML/KMZ files, non-restoration of trenches and pits, or any other deficiency established during inspection, audit, or complaint inquiry shall be viewed seriously. Responsibility shall be fixed on the concerned officers and agencies in accordance with applicable contractual provisions and administrative instructions.

The DAMO's responsibilities shall extend through the entire Defect Liability/Warranty Period applicable under the RFP, and not merely through commissioning, since defects may surface post-commissioning.

This issues with the approval of the Competent Authority.

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Principal General Manager (ABP Implementation)
BSNL Corporate Office, New Delhi

Copy to: All PIAs/IEs /SBH for information and necessary action, please
Enclosure: Annexure -I

ANNEXURE

ANNEXURE-I

**FORMAT FOR FURNISHING CIRCLE-WISE / DISTRICT-WISE NOMINATION
OF DISTRICT ABP MONITORING OFFICERS (DAMOs)**

[As per Para 3.1(i) & 3.1(ii) of BSNLCO-NOFN/16/13/2025-BharatNet-II , Dated: 01.08.2026]

1. Circle Name: _____
2. Circle CGM Office / Address: _____
3. Circle ABP Nodal Officer (Name, Designation, Mobile, Email): _____

4. District-wise Nomination Details:

S. No.	District	Name of Nominated DAMO	Staff No.	Designation (AGM/SDE)	Mobile Number	Official Email ID	Date of Nomination / Order No.
1							
2							
3							
4							
5							
6							
7							
8							

Notes:

- (a) One row to be filled for each district where ABP work has commenced or is in progress, as per Para 2 and Para 3.1(i) of the circular.
- (b) The formal written order of the Circle CGM assigning the DAMO role, as referred to in Para 3.1(iii), shall be enclosed/attached with this format.
- (c) This format, duly filled and signed, shall be submitted to BSNL Corporate Office within 7 days of issue of the circular.
- (d) Any subsequent change in nomination (transfer, superannuation, etc.) shall be intimated using the same format, clearly marked "Revised / Replacement Nomination", within 48 hours as per Para 3.1(iv).

Signature: _____

Name & Designation: _____

Circle CGM Office

Date: _____